



## Triple start for Eneco

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Today (August 8), the seventh edition of the Eneco Tour starts in Amersfoort. This top tier cycling event is part of the UCI World Tour and can count on a lot of acclaim from

cycling teams like Omega-Lotto, Leopard Trek, Saxo Bank,... and the general public. During this edition, the Eneco Tour will pass the following Belgian cities: Aalter, Ardoie, Andenne, Heers and Genk.



**But that's not all:** with the start of the Eneco Tour, Eneco België N.V. launches its offer on the Belgian retail market. After eight years focusing on (only) the corporate market, Eneco wants to offer a fully-fledged green alternative as an answer to the increasing demand for renewable energy and a greater choice in the energy market by the Belgian residential customers. Eneco België N.V., which is part of the Dutch Eneco group, also aims to become the most durable energy player in our country by 2015, distributing 100% renewable electricity and natural gas produced in Belgium. What is even more surprising is that Eneco takes its viable philosophy a step further still by servicing its customers personally & directly without using automated response machines, as opposed to many other players on the energy market.

To turn these promises into reality, Eneco was looking for an **efficient IT solution** that supported her in managing these new business activities and customer base. After a thorough study of the market, conducted by SPNP consulting, Eneco ended up at Itineris. The technology on which all Itineris IT solutions for utilities are built - Microsoft Dynamics AX - has already earned its stripes and for this project, we opted for the latest version of this Microsoft ERP package, namely **Microsoft Dynamics AX 2012**.

In short, **a triple start for Eneco:** the Tour, a sustainable offer for the Belgian residential customers, and the latest IT solution and technology available on the market!

How this project became reality? You will read about it next time!

## Eneco

Eneco is one of the three big energy companies in The Netherlands. Eneco's range of services includes the production, transport and supply of electricity, gas, heating and related services (metering, management, installation and invoicing). In total Eneco serves about two million commercial and domestic customers.

Eneco employs over 3,500 employees & was created in 1995 by a merger of energy companies in Rotterdam, The Hague and Dordrecht. In subsequent years, there are thirteen regional energy companies added. The shares are held by 60 Dutch municipalities. Headquartered in Rotterdam. The company is among the cleanest energy companies in Europe. Their ambition is: renewable energy for everyone. Reliable, affordable and clean.

For more information visit [www.eneco.be](http://www.eneco.be)

## Itineris

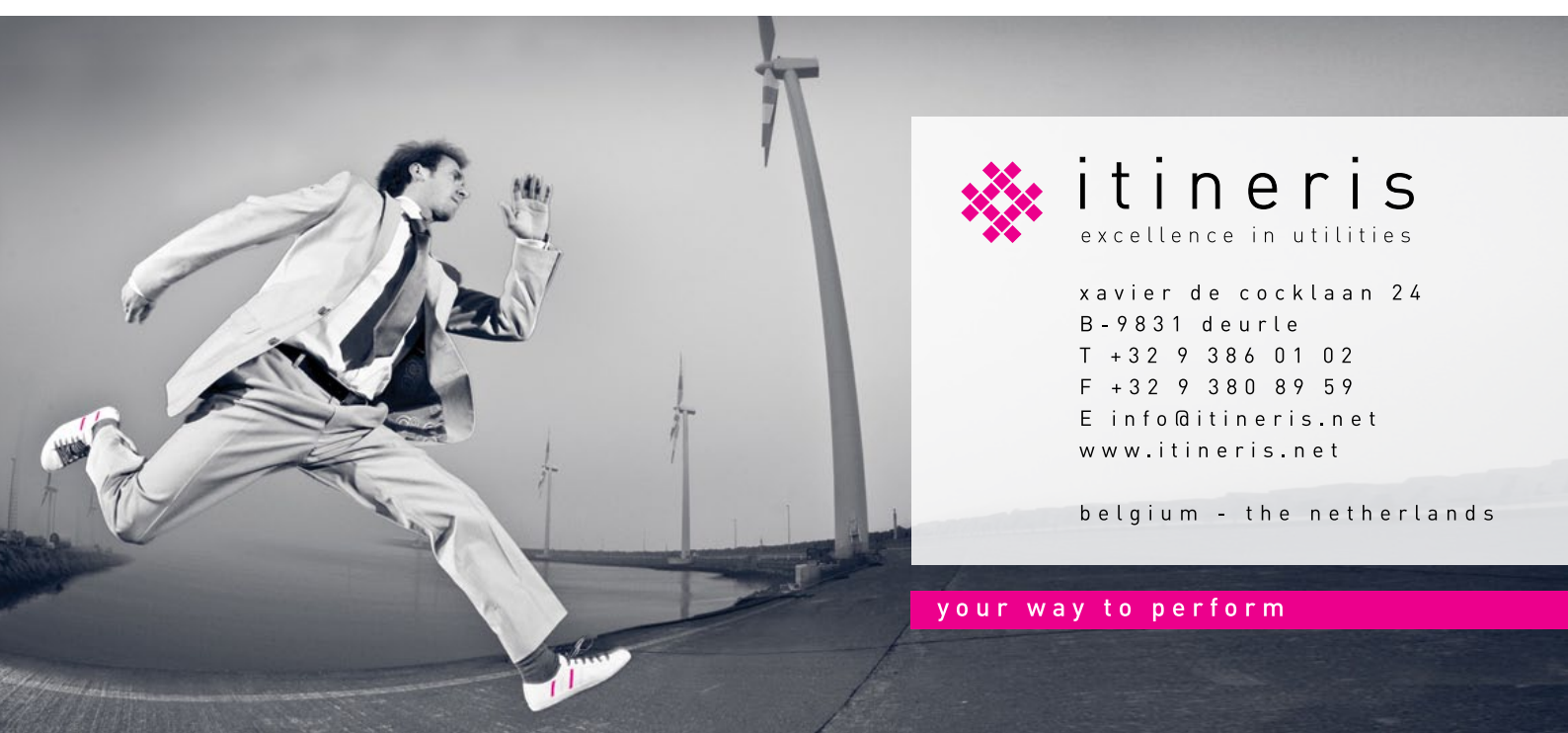
Itineris is a 100% utility industry focused management, business and application consulting group with offices in Belgium and The Netherlands. As a service-oriented IT company Itineris provides integrated business solutions for all utilities commodities (electricity, natural gas, water, heating, cooling, cable...) & different market roles (supply, grid & metering) within the utilities sector.

The Itineris utility solutions are built on MS Dynamics AX and focus on 4 main business domains (and all interlinked subdomains): customer relationship management, billing & credit management, asset & service management, meter data management & market interaction. Our utility solutions are designed to offer flexible, modular, scalable 'end to end' solutions in both regulated and deregulated markets for multi-utility suppliers, grid operators, metering companies as well as integrated market players. Our unique concept of straight-through processing is engineered to optimize your business processes and streamline your organization.

For more information visit [www.itineris.net](http://www.itineris.net)

## For more information *(do not publish)*

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